



Student Health Clinic

Student Bill of Rights & Responsibilities

At the FVCC Student Health Clinic, a student's rights include, but are not limited to, the following:

- **Humane care and treatment:** Students are treated with dignity and consideration, and their beliefs and convictions are respected.
- **Competent treatment:** Health care delivered by qualified professionals and all referrals are made to qualified providers as needed.
- **Accurate information:** Diagnosis, treatment, and prognosis of illness or health related conditions will be discussed. Patient education will include recommendations and instructions for achieving and maintaining good health.
- **Confidentiality regarding disclosures and records:** Written permission is required before any information or records to anyone not directly connected with your care.
- **Information regarding fees for service:** This includes explanation of what services may be involved, charges and policies regarding method of payment.

Student responsibilities include, but are not limited to:

- **Be honest and direct:** Give accurate and honest history of your symptoms and conditions.
- **Seek understanding:** Make sure you understand and agree with your treatment plan including fees, laboratory tests, medication dosage and schedule, limitations, and follow-up care.
- **Show courtesy:** Show courtesy and respect to health care personnel and other patients.
- **Keep appointments:** Please cancel and reschedule as far in advance as possible, so that the appointment time may be given to someone else.
- **Be compliant:** Compliance with your treatment plan is an integral part of reaching and maintaining optimal good health. Follow the prescribed and agreed upon plan and report any change in your condition.
- **Practice good health habits:** Become informed about healthy and safe behaviors. Know your body and recognize warning signs before you become ill. Identify and give up harmful and unhealthy habits.
- **Payments:** Pay for services in a timely manner.

You have a right to a copy of this document as a patient at the FVCC Student Health Clinic. If you have any questions, concerns, or complaints, please contact the Director of Medical Services, Chuck Jensen at 406-756-3808.